



# MONROE COMMUNITY MENTAL HEALTH AUTHORITY

## BOARD MEETING

April 22, 2026 – 6:00 p.m. / Aspen Room  
Draft Amended Agenda

### **BOARD GUIDING PRINCIPLES:**

- 1.1 Monroe Community Mental Health Authority (“Authority”) exists to help individuals with mental illnesses and/or intellectual/developmental disabilities so they can live, work, and play in their communities to their fullest potential. As a Certified Community Behavior Clinic (CCBHC), the Authority will provide mental health and/or substance use care/services, regardless of ability to pay, place of residence, or age, including developmentally appropriate care for children and youth.
- 1.2 Monroe Community Mental Health Authority strives to be the provider of choice for Monroe County by offering the highest quality of treatment with positive measurable outcomes, while maintaining competitive service rates with the State.
- 1.3 Monroe Community Mental Health Authority establishes and sustains a culture that values each staff member; holds staff to high standards; is fair and respectful; values creativity, and promotes collaborative thinking.
- 1.4 Monroe Community Mental Health Authority continues to establish collaborative community relationships that enable MCMHA to provide quality service to consumers.

### **BOARD RULES OF CONDUCT:**

- a. Speak only after being acknowledged by the Chair and only to the Chair.
- b. Keep deliberation focused on the issue and don’t make it personal.
- c. Divulge all pertinent information related to agenda items before action is taken.
- d. Seek to understand before becoming understood.
- e. Seek to do no harm.

### **CITIZEN RULES OF CONDUCT:**

- a. In order for our Board to move efficiently through the meeting agenda, we ask that everyone present conduct themselves respectfully and with decorum. Anyone who chooses not to comply with this will be asked to leave the building.

**MISSION STATEMENT:** Enrich lives and promote wellness.

**VISION STATEMENT:** To be a valued/active partner in an integrated System of Care that improves the health and wellness of our community.

**CORE VALUES:** Compassion, Authenticity, Trust, and Accountability.

	<b><u>GUIDE</u></b>
<b>I. CALL TO ORDER</b>	<b>01 min</b>
<b>II. ROLL CALL</b>	<b>02 min</b>
<b>III. PLEDGE OF ALLEGIANCE</b>	<b>02 min</b>
<b>IV. CONSIDERATION TO ADOPT THE AGENDA AS PRESENTED</b>	<b>02 min</b>
<b>V. CONSIDERATION TO APPROVE THE MINUTES FROM THE MARCH 25, 2026 BOARD MEETING AND WAIVE THE READING THEREOF</b>	<b>02 min</b>
<b>VI. PUBLIC COMMENTS</b>	<b>03 min/Person</b>
<i>“The Board will listen respectfully to public comments but will not respond directly during the meeting. You can expect a follow up contact from the Chief Executive Officer or representative within 24 hours if your comment is about a specific problem or complaint. Comments shall be limited to 3 minutes”.</i>	
<b>VII. ITEMS FROM THE BOARD CHAIR</b>	<b>05 min</b>
a. Introduction of New Board Members	
b. Correspondence	
c. Questions during presentations should be relevant and not jumping ahead	
<b>VIII. ITEMS FROM THE CHIEF EXECUTIVE OFFICER</b>	<b>05 min</b>
a. Chief Executive Officer’s Report	
<b>IX. RELATIONSHIP WITH THE REGION, COUNTY, AND OTHERS</b>	<b>05 min</b>
a. Regional PIHP Board Meeting Minutes – April 8, 2026	
b. CMHAM Policy and Legislation Committee Report – Rebecca Pasko	

<b>X.</b>	<b>BOARD COMMITTEES</b>	<b>05 min</b>
	a. Chair Reports	
	i. Business Operations	
	ii. Bylaws & Policy	
	iii. Executive	
	iv. Performance Evaluation	
	b. <b>Ends Committee</b>	
	<b>i. Consideration to Create an Ends Ad-hoc Committee with Five Members and Include the Board Chair as Ex-Officio for the Purpose of Developing the Board Governance Ends Policies and for the Committee to Meet Until Their Task is Compete</b>	
	c. Appointment of John Cullen, Joan Canning; LaMar Frederick; Becca Curley; and Rob Calhoon to the Ends Ad-hoc Committee	
	d. Appointment of Dawn Pratt as the Nominating Committee	
<b>XI.</b>	<b>PRESENTATIONS</b>	<b>45 min</b>
	a. FY2026 1st Quarter Operations Report – Bridgitte Gates	
	b. FY2026 1 <sup>st</sup> Quarter Consumer Advisory Council (CAC) Report – Sarah Klawitter	
	c. MDHHS Behavioral Health Quality Transformation Metrics – Lisa Graham	
	d. Finance Report – Richard Carpenter	
	e. Vello Health App Report – Jim Brown	
<b>XII.</b>	<b>UNFINISHED BUSINESS</b>	<b>00 min</b>
	a. No unfinished business for April	
<b>XIII.</b>	<b>NEW BUSINESS</b>	<b>10 min</b>
	a. Service Contracts – Alicia Riggs	
	i. <b>Consideration to Approve the Service Contracts as Presented</b>	
	b. Administrative Contracts – Alicia Riggs	
	i. <b>Consideration to Approve the Administrative Contracts as Presented</b>	
	c. Governance Policy Bootcamp	
	i. <b>Consideration to Approve up to Three Board Members to Attend the Governance Policy Bootcamp on May 7, 2026 and May 8, 2026 in Ann Arbor, Michigan</b>	
<b>XIV.</b>	<b>PUBLIC COMMENTS</b>	<b>03 min/person</b>
<b>XV.</b>	<b>BOARD MEMBER ANNOUNCEMENTS</b>	<b>03 min/person</b>
<b>XVI.</b>	<b>ADJOURNMENT</b>	<b>01 min</b>

The next regularly scheduled meeting for the Monroe Community Mental Health Authority Board of Directors is **Wednesday, May 27, 2026** beginning at 6:00pm in the Aspen Room located at Monroe Community Mental Health Authority.

LG/dp, 2:36pm



**BOARD OF DIRECTORS REGULAR MEETING MINUTES  
March 25, 2026**

- Present:** Rebecca Pasko, Chairperson; John Burkardt, Vice Chairperson; Susan Fortney, Secretary; Ken Papenhagen; Reda Biniecki; Henry Lievens; Naomi Stoner; John Cullen; LaMar Frederick; and Becca Curley
- Excused:** Joan Canning
- Absent:** Mike Humphries
- Staff:** Lisa Graham
- Guests:** 8 guests were present.

**I. CALL TO ORDER**

The Board Chair, Rebecca Pasko, called the meeting to order at 6:00 p.m.

**II. ROLL CALL**

Roll Call confirmed a quorum existed.

**III. PLEDGE OF ALLEGIANCE**

The Pledge of Allegiance was led by Rebecca Pasko.

**IV. ELECTION OF OFFICER**

- a. **Board Secretary** (Term 4/1/26 – 6/23/26)

Rebecca Pasko began the election and opened with asking if any board members had interest in running for the office of Secretary.

Becca Curley showed interest.

Nominations were opened to the floor for Board Secretary. Hearing no further nominations, nominations were closed.

Rebecca Pasko asked if there were any objections to electing Becca Curley by acclamation for Board Secretary as she is the only candidate. Hearing no objections, Becca Curley was elected as Board Secretary for the Term of April 1, 2026 through June 23, 2026 by a unanimous vote.

Rebecca Pasko congratulated Becca Curley.

**V. CONSIDERATION TO ADOPT THE DRAFT AGENDA AS PRESENTED**

The items in the Board Packet were as presented on the agenda. Rebecca Pasko asked if there were any changes to the agenda. Hearing no changes, the agenda was approved by unanimous consent.

**VI. CONSIDERATION TO APPROVE THE MINUTES FROM THE FEBRUARY 25, 2026 BOARD MEETING AND WAIVE THE READING THEREOF**

The February 25, 2026 Board Meeting minutes were as presented in the Board Packet. Rebecca Pasko asked if there were any changes to minutes. Hearing no changes, the February 25, 2026 Board Meeting minutes were approved by unanimous consent.

**VII. PUBLIC COMMENTS**

There were no public comments.

**VIII. ITEMS FROM THE BOARD CHAIR**

- a. Correspondence – The board received two emails from the Mike Humphries. We are acknowledging them at the Board Meeting as business cannot be conducted outside of a Board Meeting. The practice has been discouraged by CMH attorneys and possibly also a violation of the Open Meetings Act and as a result has been avoided for several years. The financial issues addressed in the emails will be discussed by Finance in their reports. In the February Board Meeting, it was noted that Board Terms were ending as of March 31, 2026 and the deadline to resubmit an application if looking for reappointment. An email from Dawn Pratt was sent as a follow up.
- b. Board Appointments – There were three appointments made by the County Commissioners in March. Those appointed were for Juanita Roscoe, Robert Calhoon, and Douglas Stevens. There was one reappointment for Rebecca Pasko. All Terms begin April 1, 2026 through March 31, 2029.
- c. Board Member Recognition
  - i. Mike Humphries served two Terms and the majority of his terms were as Board Chair. His service on this Board has been greatly appreciated, and his knowledge has been a tremendous help for this board, the agency and the community. We will be sending Mike a certificate and a letter of gratitude as he is not present tonight.
  - ii. Susan Fortney served five Terms and has served as the Vice Chair and Secretary. She has participated in all committees over time. Susan's knowledge of mental health issues and of the consumers that CMH serves has been so valuable to the Board, the agency, and the community. Thank you for your service for the last fifteen years.
    1. Susan thanked the Board Chair; it has been an honor. Susan enjoyed working with all board members and thanked Lisa Graham as it is fortunate to have her as the Chief Executive Officer, she's the best.
  - iii. Ken Papenhagen served one Term and during that term served as the Community Relations Chair. Ken served on the Finance and Performance Evaluation Committees. Ken worked with the Performance Evaluation Committee to create a more efficient evaluation process/tool and his monthly participation and discussions, by adding insightful ideas and information, we really appreciate you Ken. Thank you for your help and service for the last three years.
- d. Board Orientation/Workshop – April 18, 2026 – The workshop will consist of training with Susan Radwan, a Board Orientation, and training with Dr. Frances Jackson. With the members that are new, there is a Finance 101 training that is really helpful. This would be very helpful and will have Richard Carpenter, Chief Financial Officer, back in May or June for a workshop.
- e. Rebecca Pasko reminded the Board that questions during presentations should be relevant and to not jump ahead.

**IX. ITEMS FROM THE CHIEF EXECUTIVE OFFICER**

Lisa Graham presented the CEO Report highlighting: Jail-Based Medication Assisted Treatment Program (Jail-Base MAT); MiPLAN; Annual Submission, St. Joe's Center of Hope; CCBHC; Strategic Planning; Oaks of Righteousness Closure; and Community Presence.

Richard Carpenter commented on current lawsuits. April will be the next hearing for the RFP lawsuit. If you look at the different PIHPs, there are 6 of 10 in lawsuits and the other 4 are sitting back to see what happens.

Lisa Graham invited board members to her 1<sup>st</sup> CEO Coffee Hour and thanked Ken Papenhagen for the suggestion. There are four scheduled for this year.

Reda Biniiecki requested to have a list of community events a month ahead of time. Lisa responded that she will include future events and alert the Board through email.

**X. RELATIONSHIP WITH THE REGION, COUNTY, AND OTHERS**

- a. Regional PIHP Board Meeting Minutes – No meeting in March.
- b. CMHAM Policy and Legislation Committee Report – No report for March.

**XI. BOARD COMMITTEES**

a. **Chair Reports**

- i. Business Operations – LaMar Frederick commented that the minutes reflect what occurred. The committee is working on financial policies. When we finish those we will be recommended to the Bylaws & Policy Committee. We are having success and support from Susan Radwan.
  - ii. Bylaws & Policy – Becca Curley commented that the committee continues to review the Bylaws and Governance Policy Manual. Susan Radwan and Dr. Jackson are keeping the committee focused and out of the weeds.
  - iii. Executive – Rebecca Pasko commented that the committee reviewed the agenda, last months evaluation report, and agreed to continue with the three additional months for Dr. Jackson's contract.
    - 1. Susan Fortney commented that she has been a liaison with veterans and asked if there could be a board member to continue that relationship. Reda Biniiecki commented on filling in until arrangements can be made. Rebecca Pasko commented that one our new board members is a veteran and is connected and can utilize Reda as a backup.
- b. Rebecca Pasko appointed Reda Biniiecki as the Community Relations Chair.

**XII. PRESENTATIONS**

- a. FY2026 1<sup>st</sup> Quarter Human Resources Report – Jim Brown presented the 1<sup>st</sup> quarter human resource report against the strategic plan highlighting information on new hires, resignations/ terminations, current vacancies, grievances, exit interviews, corporate training, and compliance. The tenure report showed the average length of staff at MCMHA. Our rate is 6.79 and the average is 3.9 years. In terms of comparison, our staff stay with us 75% longer. This level of stability shows it is strong, effective, and gives us an advantage in recruitment and retention.
  - i. LaMar Frederick asked if it was time for a salary analysis. Jim commented that we will begin reviewing in the next year.
- b. FY2026 1<sup>st</sup> Quarter MDHHS Indicators – Lisa Graham presented the 1<sup>st</sup> quarter indicators and highlighted that we have been working hard to increase Indicator 2A. This indicator is not only tough for Monroe but is for our partners in the region as well. Indicator 2A is for the Biopsychosocial (BPS) Assessment within 14 calendar days of a non-emergency request for service. It is our goal to meet the 57% threshold set by the state. We have learned that approximately 35% of people requested their appointment outside of the 14 days. If we could count those we would be around 50% for Indicator 2A. In December we made changes for same day access to start in January. We are hoping that our numbers will increase for 2<sup>nd</sup> quarter. We are working hard on the things we can control on our end, and our Compliance Officer goes through the data case by case to review what the reasons are for not meeting the indicator. They are receiving a BPS, but it may be outside the 14 days. Indicators 3 and 4 are no longer required by MDHHS but we still track them internally. Next month, Lisa will present on the changes that will be coming for the MDHHS indicators.
- c. FY2025 3<sup>rd</sup> and 4<sup>th</sup> Quarter CCBHC Quality Metrics – Sabrina Bergman, CCBHC Program Director, commented the CCBHC Quality Metrics rollover and will be presenting on the 4<sup>th</sup> Quarter only. Overall, we are doing pretty well in our quality metrics. We have increased all but 2 metrics throughout the year. We have steadily increased from month to month. The CCBHC Quality Metrics are now on an annual year rather than a fiscal year and Sabrina will bring the FY2026 1<sup>st</sup> Quarter metrics back to the Board for review when available.

d. Finance Report

- i. Richard Carpenter presented the January Financial Report and provided monthly highlights:
  - 1. Statement of Position: Cash in the bank is \$17,712,189.
  - 2. Estimated surplus (due back to the PIHP) is \$3,206,990.
  - 3. Estimated surplus from CCBHC Medicaid Operations is \$992,458.
  - 4. Estimated deficit from CCBHC non-Medicaid operations \$878,752.
  - 5. Estimated deficit from other General Fund spend is \$360,451.
  - 6. Total estimated fund balance addition is \$300,665.
- ii. Richard Carpenter presented what insurance companies MCMHA is credentialed with, which ones of those have individual enrollment requirements, and provided some context to each.
  - 1. If the individual is not Medicaid eligible they have an ability to pay.
  - 2. There are 898 individuals that have primary insurance and 2091 that do not. How do we know that 2091 really does not have insurance? We receive information from the Michigan Department of Health and Human Services (MDHHS). They distribute information to all insurance companies due to billing primary insurance first. If the report from the state says they have insurance, and we don't have it we flag that. That is how we verify that 2091 do not have primary insurance.
  - 3. Richard pointed out that we bill weekly and there is a 45-day lapse. The state of Michigan requires us to do the primary billing. The amount of work to do this one at a time is administratively difficult. As cash comes in it is 45-60 days after the service.
  - 4. In summary, we are enrolled, or credentialed, with all but 2 of the insurances for those that we have that have coverage. 898 have coverage and is 30.04% of the consumers we serve.
- iii. FY2025 Audit – We ended the year with a net position of \$63,000 and so close to breaking even. Our unrestricted fund balance has improved. With OPEB and Pension almost being fully funded, Retiree Health is funded at 141% and Pension is at 93%. Our total net position increased by another 5 million.

**XIII. UNFINISHED BUSINESS**

- a. No unfinished business for March.

**XIII. NEW BUSINESS**

a. Regional Policies

- i. A1000 Corporate Compliance Policy
- ii. **Consideration to Adopt the Regional Policies as Presented**

Susan Fortney moved; Naomi Stoner supported. No debate followed. Rebecca Pasko asked if there were any reasons to not adopt the regional policies. Hearing no objections, the Board adopts the regional policies as presented by unanimous vote.

**XIV. PUBLIC COMMENTS**

There were no public comments.

**XV. BOARD MEMBER ANNOUNCEMENTS**

Ken Papenhagen commented that tonight's meeting was much different than when his Term began. We have come a long way, have done a lot of work, and happy we are going in the direction we are going. Leadership will take care of the agency and have been doing a good job. So glad we could keep Lisa Graham in all that. Looking forward to hearing a lot of good things from this agency in the future. I respect you all and thank you for your time. When we talk about mental health and people say it's no such thing and don't need help. That is the biggest lie and misinformation that you could speak about. If you are struggling with something, kids are struggling, get them help and if someone says no then

advocate and fight for them. I hope people will listen and people will respond. This world is a better place because you are in it.

Reda Biniecki gave thanks to Ken Papenhagen, Susan Fortney, and Mike Humphries for their service. You will be missed. Reda also thanked Richard Carpenter for his report and taking the time to explain it.

Susan Fortney commented to never forget why we are here, for the good of the people we serve. We need to serve all three: emotional, physical, and spiritual being.

John Burkardt enjoyed the years with Susan, Ken, and Mike on the Board. Susan has dedicated her life to this Board and Ken has done great work while on the Board. Encourage everyone to contact Mike as during his time there were major things we needed to get through and he was a good Chairman for our Board for those years.

LaMar Frederick thanked the Board for all the kind words. Ken and Susan thank you for your contributions. I wish you good fortune.

Becca Curley thanked Susan and Ken for their dedication and for sharing your insight and the contributions you have made to us and the agency and us as individuals. You will be missed and what you've done for us is appreciated. Thank you to Richard Carpenter for his patience and tolerance for all of us and how you continue to guide us.

Rebecca Pasko thanked the Board Members for their service and having the time to get to know you. Rebecca reminded everyone to attend the Saturday, April 18, 2026 Board Workshop and the next Board Meeting is on April 22, 2026 at 6:00pm.

**XVI. ADJOURNMENT**

Rebecca Pasko adjourned the meeting at 8:04pm.

Submitted by,

\_\_\_\_\_  
Becca Curley, Secretary

LG/dp  
3/26/26

# CEO REPORT

April 22, 2026

## LOCAL/REGIONAL/STATE UPDATES

**Jail-Based Medication Assisted Treatment Program (Jail-Base MAT):** No updates on additional funding. Discussion with Monroe County Sheriff’s Department and CMHPSM continue.

**MiPLAN:** No updates from MiPLAN, however, on April 13, Judge Yates heard arguments from MDHHS to dismiss the complaint as The Department has withdrawn the RFP. The attorney representing MDHHS did, however, indicate that MDHHS does intend to issue a new RFP this year. Judge Yates indicated that he was likely to dismiss the case but gave each side 7 days to file briefs related to dismissal with or without prejudice.

**Strategic Planning:** MCMHA leadership begins strategic planning for FY2027-2029. Our first meeting later this month will map out the timeline, as we will be soliciting feedback from multiple stakeholders, including our staff, providers, and Board of Directors.

## WORKFORCE

**Step Into March:** As a way of encouraging self-care and healthy habits, MCMHA’s Morale Committee sponsored a walking challenge in the month of March. Staff competed in individual and team categories to walk the most steps for the month. Those who participated logged over **5 million** total steps! Participants were honored at an All-Staff Salad Bar luncheon on April 9.

**NAMI Honors Banquet:** Lisa Graham, CEO and Crystal Palmer, CCO represented MCMHA at NAMI Michigan’s annual Honors Banquet, where our own **Josh Hotaling**, Jail Diversion Specialist, was nominated for **Clinical Professional of the Year**. This nomination was especially meaningful because it came from Sheriff Troy Goodnough and represents the tremendous strides MCMHA has made in developing trust and collaboration in our community. Thank You to Josh for representing MCMHA so well!

**Professional Development Day:** MCMHA’s quarterly Professional Development Day is scheduled for 4/23/26. We have an All Staff meeting in the morning and All-Staff training in the afternoon. This quarter’s training focuses on leadership, management, and coaching.

## COMMUNITY PARTNERSHIPS

**Upcoming Community Events:** CEO Coffee Hour, Tim Hortons in Lambertville (Secor Rd), 10-11 on May 28, 2026; Mental Health Fun Day, 2/42 Community Church, 925 S. Telegraph Rd., 11-2 on May 30, 2026.

Respectfully Submitted,



Lisa Graham, CEO



**BOARD BUSINESS OPERATIONS COMMITTEE**  
**Wednesday, April 1, 2026**  
**5:00pm**

**MAJOR COMMITTEE RESPONSIBILITIES**

- Review and monitor the Strategic Plan of the Authority as it relates to Business Operations and Administrative Support including Finances, Contracts, Facilities, Technology Infrastructure, and Customer Service.
- Review and make recommendations to the full Board regarding changes in Services, Contracts, and Budget.
- Monitor the organization's finances and strategies for managing overages and shortfalls.

**COMMITTEE MEMBERS**

LaMar Frederick, Chair; John Cullen; Rebecca Curley; Reda Biniecki; and Rebecca Pasko (Ex-Officio)

**DRAFT MINUTES**

**I. CALL TO ORDER**

LaMar Frederick called the meeting to order at 5:00pm. LaMar Frederick, Reda Biniecki, John Cullen, Becca Curley, Rebecca Pasko, and Lisa Graham were present. Susan Radwan attended as a guest.

**II. BUSINESS OPERATIONS**

a. Governance Policy Manual / Asset Protection Policy

- i. The committee, along with Susan Radwan, reviewed and amended the remainder of the Policy 2.5 Asset Protection and recommended it be sent to the Board Bylaws & Policy Committee knowing there is still follow-up needed on FDIC.
  1. Committee members discussed the \$250,000 FDIC insurance limits. Susan Radwan suggested speaking to our bankers to get more information and how the \$250,000 insurance actually works. Get expert advice from the banks and from Richard Carpenter, CFO.
  2. LaMar will also reach out to Mike Bosanac and the township to see what they do and get a better understanding of the risk and if there is an alternative that is feasible.
- ii. The committee reviewed and amended Policy 2.7 Ends Focus on Contracts and Grants and recommended it be sent to the Board Bylaws & Policy Committee.
- iii. The committee will continue to review the remainder of the financial policies at their May meeting.

**II. NEXT AGENDA**

- a. Review of Financial Policies in the current Board Governance Policy Manual.
- b. Review of Financial Policies that were previously removed from the Board Governance Policy Manual and determine if needed.
- c. Consider adding an Investment Policy.
- d. Review of Policy 2.3 Compensation and Benefits

**III. PARKING LOT**

- a. Researching Millage and Additional Support from the County
- b. Chief Financial Officer
- c. Cash Flow with CCBHC and MDHHS
- d. How do Treasurers handle large sums of cash

**IV. ADJOURNMENT**

The meeting adjourned at 6:03pm.

The next Business Operations Committee Meeting is scheduled for **Wednesday, May 6, 2026** beginning at 5:00pm in the Aspen Room.

Respectfully submitted,

*LaMar Frederick (4p)*

LaMar Frederick  
Committee Chair

4/2/26



**BOARD BYLAWS & POLICY COMMITTEE**  
**Wednesday, April 1, 2026**  
**6:00pm**

**MAJOR COMMITTEE RESPONSIBILITIES**

1. Monitor and maintain the Board Bylaws and Board Governance Policy Manual
2. Review Authority and Regional Policy, Procedures, and Exhibits
3. Make recommendations to the full Board

**COMMITTEE MEMBERS**

Becca Curley, Chair; John Burkardt, John Cullen, Reda Binniecki, and Rebecca Pasko (Ex-Officio)

**DRAFT MINUTES**

**I. CALL TO ORDER**

Becca Curley called the meeting to order at 6:08pm. Becca Curley, Reda Binniecki, John Burkardt, John Cullen, Rebecca Pasko, and Lisa Graham were present. Dr. Frances Jackson, Parliamentarian attended as a guest.

**II. COMMITTEE BUSINESS**

- a. Regional Policies

<b>Policies:</b>	N/A
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There are no policies for recommendation in April.

**III. REVIEW OF BOARD BYLAWS AND GOVERNANCE POLICY MANUAL**

- a. Dr. Jackson presented recommended language for an Executive Committee Bylaw and disciplinary process for the Bylaws and Governance Policy Manual.

**IV. NEXT STEPS**

- a. Dr. Jackson will amend the disciplinary process per the committee's requests during discussion and will resend to committee members for review at the May meeting.

**V. PARKING LOT**

- a. Review of Board Bylaws
- b. Review of Board Governance Policy Manual

**VI. AJOURNMENT**

The meeting adjourned at 7:15pm.

**VII. NEXT MEETING**

The Next Meeting of the Board Bylaws & Policy Committee is scheduled for **Wednesday, May 6, 2026** at 6:00pm.

Respectfully submitted,

*Becca Curley (dp)*

Becca Curley  
Committee Chair

4/2/26



## BOARD EXECUTIVE COMMITTEE

Wednesday, April 15, 2026 / 6:00pm (Virtual)

### MAJOR COMMITTEE RESPONSIBILITIES

1. Form agenda for monthly meetings.
2. Monitor long term effectiveness of the Board and Board Committees.

### COMMITTEE MEMBERS

Rebecca Pasko, Chair  
John Burkardt, Vice Chair  
Becca Curley, Secretary

### I. CALL TO ORDER

Rebecca Pasko called the virtual meeting to order at 6:00pm. Rebecca Pasko, John Burkardt, Becca Curley, and Lisa Graham were present.

### II. ITEMS FOR DISCUSSION

- a. Review of the April 22, 2026 Board Meeting Agenda
  - i. The April 22, 2026 draft agenda was reviewed.
- b. Review of the March 25, 2026 Board Meeting Evaluation
  - i. The committee reviewed the evaluation report for any emergent issues or trends. The report will be sent to the Board.
- c. Board Orientation/Workshop – Saturday, April 18, 2026
  - i. The Board Orientation/Workshop will consist of training in the morning with Susan Radwan, a Board Orientation for new board members, and training in the afternoon with Dr. Frances Jackson.
  - ii. Lisa Graham requested Dawn Pratt to check availability with Richard Carpenter for available dates in May/June for a Board Workshop on Finance 101 Training.
- d. Board Reports
  - i. Lisa Graham is looking to utilize an executive summary for reports to the Board. Some reports are already utilizing this process. Data and reports will still be provided to the Board; however, the executive summary would be what is presented and then answer any questions board members may have from the executive summary or in the report. Lisa would like to move away from the amount of data board members receive and tell the story of what the data means through an executive summary.
    1. Rebecca Pasko commented that we need to get a better visual and understanding on how governance looks in everyday board business.
- e. PIHP Board Appointment – Rebecca Pasko's Term is ending June 30, 2026 and is interested in continuing with an additional term to be considered at the May Board Meeting.
- f. Acoustics in Aspen Room – Lisa Graham is working with information systems to see if there is a way to help with the acoustics in the Aspen Room during Board Meetings.
- g. Chairperson Booklet – The Governance Policy Manual talks about the responsibilities for officers but there isn't a lot of detail. When a new officer, like a Chair, has been elected, there isn't a lot of information shared. The Chair has to find their own way. Rebecca Pasko is going to create a booklet with more detailed information on what the Chair should be doing. The booklet then can be given to the next elected Chair for the Board to remain consistent.
- h. Acronyms – Rebecca Pasko has tasked John Burkardt with reviewing acronyms and if there are any new ones that need to be included in reporting or in policy.
- i. County Commissioners Contract – Rebecca Pasko asked for a copy of the County Commissioners Contract. Lisa Graham will reach out to Mike Bosanac for further information.

### III. ACTION ITEMS FOR FUTURE BOARD MEETING AGENDA

- a. Jan Annual Recipient Rights Report
- b. Feb FY2025 CMHSP Annual Submission
- c. Mar Election of Officers - Secretary
- d. Apr Appoint Nominating Committee
- e. May Election of Officers and PIHP Board Representative
- f. Jun Board Committee Sign Up
- g. Jul Appoint Committee Members and Chairs
- h. Aug Bylaws and Governance Policy Manual
- i. Sep FY2026 Proposed Board Budget
- j. Nov Blanket motion for CMHAM Conferences, NATCON26 Conference, and Governance Policy Bootcamp; and 2027 Board Meeting Calendar
- k. Dec Board and Executive Leadership Holiday Dinner Event – December 4, 2026

### IV. NEXT AGENDA

- a. Review of May 27, 2026 Board Meeting agenda
- b. April Board Meeting Evaluation Report

### V. AJOURNMENT

The meeting adjourned at 7:12pm.

**VI. NEXT MEETING**

The Next Meeting of the Executive Committee is scheduled for Wednesday, May 20, 2026 at 6:00pm in the Aspen Room.

Respectfully submitted,

*Rebecca Pasko (dp)*

Rebecca Pasko  
Board Chairperson

4/16/26



## BOARD PERFORMANCE EVALUATION COMMITTEE

Wednesday, April 1, 2026

4:00pm

### MAJOR COMMITTEE RESPONSIBILITIES

1. Compile quarterly performance measures for Chief Executive Officer.
2. Compile quarterly performance measures for the Board.

### COMMITTEE MEMBERS

Board Chair  
Board Vice-Chair  
Board Secretary  
Business Operations Chair  
Clinical Operations Chair  
Community Relations Chair

### DRAFT MINUTES

#### I. CALL TO ORDER

The meeting was called to order by Rebecca Pasko at 4:00pm. Rebecca Pasko, John Burkardt, LaMar Frederick, Reda Biniecki, and Lisa Graham were present. Naomi Stoner and Becca Curley were excused.

#### II. FY2026 1<sup>st</sup> Quarter Performance Evaluation of Chief Executive Officer (CEO)

- a. Lisa Graham presented an overview of 1<sup>st</sup> quarter.
- b. Committee members provided feedback against the strategic plan for 1<sup>st</sup> quarter.
- c. Overall summary: The committee met with Lisa Graham and provided a review of 1st quarter against the Strategic Plan. The evaluation was favorable. Lisa and the committee noted that Indicator #2 remains a priority.

#### III. NEXT STEPS

- a. The committee will meet in June for the evaluation of 2<sup>nd</sup> quarter.

#### IV. PARKING LOT

- a. July - Review of CEO Contract
- b. July – Bonus Indicators for Year Two

#### V. ADJOURNMENT

The meeting adjourned at 4:55pm.

The next meeting of the Performance Evaluation Committee is scheduled for **Wednesday, June 3, 2026** at 4:00pm in the Aspen Room.

Respectfully submitted,

*Rebecca Pasko (dp)*

Rebecca Pasko  
Performance Evaluation Committee Chair

4/2/26

**COMMUNITY MENTAL HEALTH PARTNERSHIP OF SOUTHEAST MICHIGAN  
REGULAR BOARD MEETING MINUTES  
April 8, 2026**

**Members Present for In-Person Quorum:** Judy Ackley, Rebecca Curley, LaMar Frederick, Molly Welch Marahar, Rebecca Pasko, Mary Pizzimenti, Mary Serio, Holly Terrill, Ralph Tillotson, Andy Yurkanin

**Members Not Present For In-Person Quorum:** Bob King, Alfreda Rooks, Annie Somerville

**Staff Present:** **PIHP staff:** James Colaianne, Chief Executive Officer; Matt Berg, Chief Financial Officer; Michelle Sucharski, Chief Information Officer; Joelen Kersten, Substance Use Services Clinical Director, Stephannie Weary, HR and Regional Coordinator; Callie Finzel, Quality Manager  
**Regional staff:** Connie Conklin, Livingston CMHA Executive Director; Lisa Graham Monroe CMH Executive Director, Kathryn Szewczuk, Lenawee CMHA Executive Director, Nicole Phelps, Washtenaw CMH Finance Officer

**Guests Present:**

- I. Call to Order  
Meeting called to order at 6:03 p.m. by Board Chair J. Ackley.
- II. Roll Call
  - Quorum confirmed.
- III. Consideration to Adopt the Agenda as Presented  
**Motion by M. Welch Marahar, supported by A. Yurkanin, to approve the agenda  
Motion carried unanimously**
- IV. Consideration to Approve the Minutes of the February 11, 2026 Meeting and Waive the Reading Thereof  
**Motion by M. Serio, supported by M. Welch Marahar, to approve the minutes of the February 11, 2026 meeting and waive the reading thereof  
Motion carried unanimously**
- V. Audience Participation  
None
- VI. Old Business
  - a. Information: CMHPSM Finance Reports
    - M. Berg presented. Discussion followed.
  - b. Information: Final FY2025 Performance Bonus Incentive Pool (PBIP)
    - The region earned a total of \$5,695,798.02.
    - The region did not earn all of its own withhold (\$327,696.84 was unearned from the total withhold amount of \$2,049,479.49).
    - The region did receive an additional \$3,974,015.37 of other regions' unearned withholds because Region 6 achieved certain metric targets that no other region did.

**CMHPSM Mission Statement**

*Through effective partnerships, the CMHPSM shall ensure and support the provision of quality integrated care that focuses on improving the health and wellness of people living in our region.*

- The 5 regional partners are still in discussion about how to use the funds. More information will come to the board at a later date.

VII. New Business

a. Action: Contracts

**Motion by Mary Pizzimenti, supported by R. Curley, to authorize the CEO to execute the contracts as presented**

**Motion carried unanimously**

Roll Call Vote

Yes: J. Ackley, R. Curley, L. Frederick, M. Welch Marahar R. Pasko, M. Pizzimenti, M. Serio, H. Terrill, R. Tillotson, A. Yurkanin

No:

Not present for in-person vote: B. King, A. Rooks, A. Somerville

b. Action: Temporary CFO Position

- M. Berg plans to retire at the end of FY2026.
- J. Colaianne proposed to have a temporary position so that there is some overlap with the new CFO and M. Berg, who would do some cross-training between the 2 CFOs.

**Motion by R. Pasko, supported by R. Curley, to approve the creation of the temporary position #T132-E be created by the CMHPSM and be funded through September 30, 2026**

**Motion carried unanimously**

Roll Call Vote

Yes: J. Ackley, R. Curley, L. Frederick, M. Welch Marahar R. Pasko, M. Pizzimenti, M. Serio, H. Terrill, R. Tillotson, A. Yurkanin

No:

Not present for in-person vote: B. King, A. Rooks, A. Somerville

c. Action: Regional Compliance Plan Presentation

**Motion by M. Welch Marahar, supported by A. Yurkanin, to approve the CMHPSM Compliance Plan for FY2026/2027**

**Motion carried unanimously**

- Compliance Officer K. Rasmussen and COO C. Witherow presented the current CMHPSM Compliance plan to the Board for both board education on and board review/approval of the compliance plan.
- Roles of the board were reviewed, including:
  - being knowledgeable of compliance standards/rules applicable to the CMHSP system, the entity to which the Compliance Officer directly reports compliance issues (fraud, abuse, waste) that would reach a risk level for board action including any alleged actions of a CEO.
  - being aware of reporting requirements, where/how/ways to report.
- The board was informed of being able to contact the Compliance Officer directly at any time for more information/questions, and information or data the board may want the Compliance Officer to bring to future Board meetings.

d. Action: CEO Contract Amendment

**Motion by M. Welch Marahar, supported by A. Yurkanin, to authorize the CMHPSM Board Chair to execute amendment #2 of the CMHPSM CEO contract**

**Motion carried unanimously**

e. Action: Jason Newberry Ten-Year Service Proclamation

**CMHPSM Mission Statement**

***Through effective partnerships, the CMHPSM shall ensure and support the provision of quality integrated care that focuses on improving the health and wellness of people living in our region.***

**Motion by M. Serio, supported by M. Welch Marahar, to issue the proclamation acknowledging Jason Newberry's ten years of service to the CMHPSM region  
Motion carried unanimously**

- f. Action: Jessica Sahotoglu Ten-Year Service Proclamation  
**Motion by M. Welch Marahar, supported by R. Pasko, to issue the proclamation acknowledging Jessica Sahutoglu's ten years of service to the CMHPSM region  
Motion carried unanimously**

VIII. Reports to the CMHPSM Board

a. Information: CEO Report to the Board

- J. Colaianne and the board discussed the CEO report. Some of the updates:
  - The Employee Engagement Committee hosted a lunch at the March 9 all-staff meeting. J. Colaianne and staff discussed the possibility of having in-person meetings more often.
  - The MERS retirement plan changed its record keeper from Alerus to Empower. Empower, which is brings some new functionality and lower flat fees for employees' retirement accounts.
  - The second FY26 retention bonus was paid out to staff on 4/3/26. There are 2 more bonus payouts planned for FY26.

b. Information: SUD Oversight Policy Board – no update.

IX. Adjournment

**Motion by M. Welch Marahar, supported by H. Terrill, to adjourn the meeting  
Motion carried unanimously**

- The meeting was adjourned at 7:16 pm.

X. Supplemental Materials

- a. Appendix A: CMHPSM Bylaws
- b. Appendix B: CMHPSM Board Policy Manual
- c. Appendix C: Business Expense Reimbursement Board Governance Policy
- d. Appendix D: CEO Authority for Position Control and Compensation Board Governance Policy
- e. Appendix E: CEO General Scope of Authority Board Governance Policy
- f. Appendix F: Conflict of Interest Board Governance Policy
- g. Appendix G: Financial Stability Risk Reserve Management Board Governance Policy
- h. Appendix H: Investing Board Governance Policy
- i. Appendix I: CMHPSM Procurement Board Governance Policy (Edits in June)
- j. Appendix J: Board Attendance Tracking Sheet

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Mary Serio, CMHPSM Board Secretary

**CMHPSM Mission Statement**

***Through effective partnerships, the CMHPSM shall ensure and support the provision of quality integrated care that focuses on improving the health and wellness of people living in our region.***

# OPERATIONS REPORT

April 22, 2026

## TRUSTED COMMUNITY PARTNER

**Strategic Plan Goal 2:** *Serve as a Responsive and Reliable Community Partner*

- 30 second videos have been posted to our Facebook page
- External newsletter sent out to community partners/board members
- FY25 Annual Report posted to our Website and FB

### **Monthly Social Media Posts on our Facebook Page:**

- Based on 48 hours of data when the employee E-news is sent out– 90% of employees are reading it.
- 91.2% of social media viewers
- Highest performing posts have been staff recognition, community partnerships, short form videos.
- Revel suggests continuing with staff stories and videos.
- Very high views with Lisa’s videos.

### **Community Outreach** *(January - March)*

- Lisa presented an overview of our services at the Monroe Center for Aging
- Disability Network Grand opening
- Monroe County ISD Resource Fair
- Celebrate Children - March
- Bedford Business Fair
- Woman’s conference
- CEO Coffee Hour at Panera

### **Future scheduled Events**

- Mental Health Fun Day – Saturday, May 30, 2026 at 2/42 Community Church. 11 a.m. to 2:00 p.m.
- Booth at the Monroe County Fair – Sunday, August 2, 2026 through Saturday, August 8, 2026

## SERVICES PROMOTE RECOVERY

**Strategic Plan Goal 4:** *At All Levels of the Organization, Services Provided Meet the Needs of the Customer*

### Customer Services

#### **Quarter 2 Grievances: FY 2026** *(January - March)*

- **January 1 grievance received**
  - 1 medication concern – resolved
- **February 3 grievances received**
  - 1 services and supports – resolved
  - 1 new case manager – resolved
  - 1 new prescriber – resolved

- **March 11 grievances received**
  - 8 requests for new prescriber
    - 4 requests were denied, 4 granted
    - Complaints around wanting controlled substances and prescriber won't prescribe, felt the doctor wasn't listening to them, and NP laughed, and consumer didn't like it
  - 1 service provider – intake packets updated to reflect patient expectations
  - 1 regarding case managers tone – addressed in supervision
  - 1 sent to Office of Recipient Rights

### **Kiosks**

- **January Data** – 10 responses for BHUC, 8 responses for lobby, and 7 responses from Prescriber hallway. 25 overall responses
  - Lobby received overall 4.34 stars
    - Comments from lobby are they would like to see a big bin of slime and stuff to make slime, a gumball machine.
  - BHUC received overall 4.74 stars
  - Prescriber hallway received overall 4.86 stars
- **February Data** – 0 responses from BHUC, 18 responses from lobby, and 7 responses from Prescriber hallway. 25 overall responses.
  - Lobby received overall 4.67 stars
    - Comments from lobby are like Allison, wish there was a visiting nurse, said the staff is great, and wish we had fidgets and handed out Pokémon cards.
  - Prescriber hallway received overall 4.60 stars
- **March Data** – 5 responses from BHUC, 19 responses from lobby, and 10 responses from Prescriber hallway. 34 overall responses
  - BHUC received overall 4.74 stars
  - Lobby received overall 4.43 stars
    - Comments are very nice people, it's great, I love this place, two requests for traveling nurse.
  - Prescriber hallway received overall 4.41 stars

### **External 1<sup>st</sup> Quarter Provider Report** *(October – December, report attached)*

- Staff retention at 93%
- Training compliance went up a bit to over 97%. Increase from 4<sup>th</sup> quarter.
- Greatest challenge noted remains to be retention and recruitment with the greatest successes also being in retention and recruitment.
- Daily attendance at Drop-In Center is averaging 6 people.

# MCMHA Performance Indicator Survey: External Providers

FY 2026 Q1: October 1, 2025 – December 31, 2025

Surveyed Providers		Retention	Training Compliance
# Sent Out	# Responses	Average Staff Retention	Average Training Compliance
38	28	92.96%	97.42%

## Greatest Challenges

Category	# of Providers
Retention and recruitment	7
Training compliance	5
Referrals	2
Billing issues	2
Ownership transition	2
Weather and holidays	1
EHR system	1

## Greatest Successes

Category	# of Providers
Retention and recruitment	8
Quality service	6
Training compliance	2
Community/consumer outings	2
Consumer successes	2
Ownership transition	1
Expansion of services	1
New payroll system	1

## Supported Employment

Number of Providers	Number of Supported Employment Consumers	Consumers at Least 6 Months Employed
N/A	N/A	N/A

## Drop-In Center

Number of Providers	Average Daily Attendance	Average Meals Per Day
1	6	0

We did not have any supported employment providers respond to the survey this quarter. The drop-in center provider that responded was New Directions.

# Consumer Advisory Council

2025-2026

MONROE  
COMMUNITY  
MENTAL  
HEALTH  
AUTHORITY

# Making a Difference Where It Counts



# What is the Consumer Advisory Council?

The CMH Consumer Advocacy Council members work as advocates to promote services, supports, communication, opportunities, and legislation for all individuals recovering from mental illness, developmental and intellectual disabilities, and emotional impairments, who are Community Mental Health (CMH) consumers and families of consumers past and present. The Council works to create an awareness of mental health issues for all people recovering, through education and advocacy.



The Council combats stigma.

“ The mission of the MCMHA Consumer Advocacy Council is to provide advocacy and support through a partnership with Monroe Community Mental Health Authority participants, staff, and the community. ”

# Board Members for 2025-2026



**Chair:** Sarah K  
**Co-Chair:** Tim L  
**Secretary:** Dominic B

**Monroe RCAC Rep:**  
Sarah K and Amber E

# Membership and Meetings



New Members Are Joining

- ❖ **CAC is currently made up of 6 members. We have 2 people interested in joining.**
- ❖ **We have finished a pamphlet to pass out to CSM's at the Raisinville office to help increase attendance. (Please see pamphlet attached)**
- ❖ **We will be adding this new pamphlet to new consumer folders.**
- ❖ **CAC will be advertised in the upcoming CMHA Newsletter.**
- ❖ **We meet the second Tuesday of the month at the Raisinville building from 1:30pm-2:30pm. (Note time change)**

# Services Provided by Behavioral Health Urgent Care (BHUC) & Crisis Mobile

*Presenter: Adam Anastasoff,  
Program Director*



# Services Offered by River Raisin Clubhouse

*Presenter: Nicole Yeary  
Direct Support Professional, River Raisin Clubhouse*

# Community Events



**Mental Health Fun Day – May 30, 2026**

*Table*

**Monroe County Fair – August 2026**

*Working table 2 days this year utilizing the 2<sup>nd</sup> table  
in the CMHA booth to promote CAC.*

# Table Décor for Events



- ❖ **Purchasing table runner to use at events.**
- ❖ **Approved a budget for up to \$500 to purchase items to be used at community events. (Fidgets, pencils, etc.)**

# 2026 RCAC Picnic and Annual Training



- ❖ This Year the RCAC Picnic will be held in Washtenaw on June 25<sup>th</sup>.
- ❖ Annual Training will be held November 12<sup>th</sup> this year in Washtenaw again.

# 2026 Walk A Mile Rally

- ❖ This years Walk-A-Mile will be held September 23, 2026 in Lansing.
- ❖ Researching more cost-effective transportation to event.
- ❖ The regional CAC is working on artwork to be used by all 4 counties this year with local identifying information and shirt color to be individually determined by each county.



MONROE  

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MENTAL  
HEALTH  
AUTHORITY

Talk With Us.

**MAKING A  
DIFFERENCE WHERE  
IT COUNTS**

**ADDRESS**

Monroe CMH Raisinville Office

1001 S Raisinville Rd

MONROE, MI 48161

CONTACT US AT

734-243-7340

**“STRIVE NOT TO BE A  
SUCCESS, BUT RATHER TO  
BE OF VALUE.”**



**C.A.C**

**“JOURNEY TO  
MENTAL WELLNESS”**

**C.A.C**  
Consumer Advisory Council

We welcome new members from the I/DD, Youth & Family, and many other programs

To serve on the council and help impact the services of a  
County agency that serves us all. If you are interested in serving on the  
council, please join us at one of our meetings on the second  
Tuesday of the month at 1:30PM

The Consumer Advisory Council (CAC) for Monroe County Mental Health Authority (MCMHA) is a group of individuals or family members who currently or have in the past received services from MCMHA. Members are elected to the council and advise on all aspects of services, policy, and procedure for MCMHA.

The mission of the MCMHA Consumer Advisory Council is to fully integrate consumers and their families into decision-making processes throughout Monroe Community Mental Health Authority.



## Behavioral Health Quality Overhaul – 3 Year Rollout Strategy

### *Executive Summary*

#### **Background:**

For many years, MDHHS used Michigan’s Mission-Based Performance Indicator System (MMBPIS) to assess quality and performance. Key indicators included:

- Indicator 1: Prescreen for Inpatient Hospitalization Within 3 Hours
- Indicator 2a: BPS Assessment Within 14 days of a Request for Service
- Indicator 3: First Service Within 14 days of a BPS Assessment
- Indicator 4: Seen Within 7 days of Discharge from Inpatient Hospitalization
- Indicator 10: Inpatient Hospital Readmission Within 30 Days of Discharge

In October 2023, MDHHS began a comprehensive review of the existing quality program with the goal of developing and implementing a new program more closely aligned with current state and national requirements.

#### **Three-Year Rollout Timeline:**

**Year One - FY25:** MMBPIS indicators continued to be reported to the PIHP/MDHHS. MDHHS began providing Year 1 measures and benchmarks from the CMS Core Set of Behavioral Health Measures (Attachment 1).

**Year Two - FY26:** Transition year where MDHHS rolled out Year 2 measures (Attachment 1) and phased out all MMBPIS indicators except Indicator 2a for consumers receiving non-CCBHC services. The PIHP created a new report dashboard and workgroup to monitor the new measures and benchmarks. MDHHS does not require corrective action at this time, but the PIHP implemented a mock corrective action process in preparation.

**Year Three - FY27:** MDHHS will retire all MMBPIS indicators and roll out Year 3 measures that focus on patient experience and Home and Community Based Services (HCBS).

# MEMORANDUM



**MONROE  
COMMUNITY  
MENTAL  
HEALTH  
AUTHORITY**

**TO: MCMHA Board of Directors**  
**FROM: Lisa Graham, CEO**  
**RE: BH Quality Overhaul, Attachment 1**  
**DATE: April 22, 2026**

MDHHS rolled out the following Year 1 and Year 2 measures as part of the Behavioral Health Quality Transformation Overhaul:

MEASURE	BENCHMARK	MCMHA ADJUSTED PIHP RATES
<b>IET14AD</b> Initiation of SUD Treatment: New episodes, after which the individual initiated treatment through an inpatient SUD admission, outpatient visit, telehealth or intensive outpatient encounter or partial hospitalization, or received medication within 14 days of diagnosis.	40%	34.2%
<b>IET34AD</b> Engagement of SUD Treatment: Initiation-compliant consumers who had additional SUD services or medications within 34 days of that initiation visit.	15%	10.5%
<b>FUH</b> Follow-Up after Hospitalization for Mental Illness: The percentage of discharges for members six years of age and older who were hospitalized for a principal diagnosis of mental illness or intentional self-harm, and who had a mental health follow-up service within the first 30 days after discharge.	Adults: 62% Children: 79%	Adults: 59.9% Children: 78.3%
<b>FUM</b> Follow-Up after Emergency Department visit for Mental Illness: The percentage of discharges for members six years and older who had an Emergency Department visit for a principal diagnosis of mental illness or intentional self-harm, and who had a mental health follow-up service within the first 30 days of discharge.	Adults & Children: 60.8%	Adults: 50.4% Children: 78.5%

<p><b>FUA30</b> Follow-Up after Emergency Department visit for Substance Abuse: The percentage of Emergency Room visits for individuals aged 13 and older who had a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, and who had a follow-up service within the first 30 days of discharge.</p>	<p>Adults: 36.3% Children: 35.6%</p>	<p>Adults: 46% Children: 18.2%</p> <p>(The most recent data provided by MDHHS is from June 2025).</p>
<p><b>APM</b> Metabolic Monitoring for Children and Adolescents on Antipsychotics: Continuously enrolled consumers 1 to 17 years of age who were dispensed an antipsychotic medication at least twice during the measurement year that received blood glucose and cholesterol testing.</p>	<p>27.6%</p>	<p>27.1%</p>
<p><b>APP1-17</b> Use of First-Line Psychosocial Care for Children on Antipsychotics: Continuously enrolled consumers 1 to 17 years of age who had a new prescription for an antipsychotic medication that had a qualifying Psychosocial Care service between 90 days before the prescription and 30 days after the prescription.</p>	<p>65.6%</p>	<p>69.2%</p>
<p><b>ADDINIT</b> Initiation Phase: Percentage of children ages 6 to 12 with a prescription dispensed for ADHD medication, who had one follow-up visit with a practitioner with prescribing authority during the 30-day Initiation Phase.</p>	<p>52.6%</p>	<p>71.8%</p>
<p><b>ADDMAIN</b> Continuation and Maintenance (C&amp;M) Phase: Percentage of children ages 6 to 12 with a prescription dispensed for ADHD medication, who remained on the medication for at least 210 days and who, in addition to the visit in the Initiation Phase, had at least two follow-up visits with a practitioner within 270 days (9 months) after the Initiation Phase ended.</p>	<p>61.2%</p>	<p>78.1%</p> <p>(The most recent data provided by MDHHS is from June 2025).</p>



MONROE  
COMMUNITY  
MENTAL  
HEALTH

February 2026

Board Report

# Table of Acronyms

<u>Acronym</u>	<u>Full Description</u>
DAB	Disabled, Aged, & Blind
HMP	Healthy Michigan Plan
HSW	Habilitation Supports Waiver
TANF	Temporary Assistance for Needy Families
CWP	Child Waiver Program
SEDW	Severe Emotional Disturbance Waiver
HHBH	Health Home - Behavioral Health
CMHSP	Community Mental Health Services Program
PIHP	Prepaid Inpatient Health Plan
CCBHC	Certified Community Behavioral Health Clinic

# MONROE CMH

February 2026

## Monthly Highlights

- Statement of Position - Cash in the bank is \$19,635,304.
- Estimated surplus (due back to PIHP) is \$1,678,614.
- Estimated surplus from CCBHC Medicaid operations is \$1,591,053.
- Estimated deficit from CCBHC non-Medicaid operations is \$1,145,874.
- Estimated deficit from other General Fund spend is \$465,124.
- Total estimated fund balance addition is \$48,416.

## **BASIC FINANCIAL STATEMENTS**

# MONROE CMH

## Statement of Position

October 1, 2025 through February 28, 2026

	February 28 Balance	Balance September 30 2025	Over (Under)
<b>ASSETS &amp; DEFERRED OUTFLOWS</b>			
Current:			
Cash and cash equivalents	\$ 19,635,304	\$ 17,086,513	\$ 2,548,791
Accounts receivable, net	2,715,814	624,002	2,091,812
Due from PIHP	3,854,839	5,309,685	(1,454,846)
Due from State of Michigan	88,853	132,810	(43,957)
Due from other governmental units	39,068	296,723	(257,655)
Prepaid items	295,001	442,258	(147,257)
Total current	<u>26,628,879</u>	<u>23,891,990</u>	<u>2,736,889</u>
Noncurrent:			
Capital assets not being depreciated	47,000	47,000	-
Capital assets being depreciated, net	2,971,174	2,922,208	48,966
Deferred outflows - Pension & OPEB	1,390,554	1,390,554	0
Total noncurrent	<u>4,408,728</u>	<u>4,359,762</u>	<u>48,966</u>
<b>Total assets and deferred outflows</b>	<u>31,037,607</u>	<u>28,251,752</u>	<u>2,785,855</u>
<b>LIABILITIES &amp; DEFERRED INFLOWS</b>			
Current			
Accounts payable	3,843,187	6,107,785	(2,264,598)
Accrued liabilities	3,729,587	6,142,365	(2,412,778)
Due to State of Michigan	11,593,009	4,182,573	7,410,436
Unearned revenue	-	0	(0)
Long-term debt, due within one year	-	-	-
Compensated absences, due within one year	49,458	49,458	-
Total current liabilities	<u>19,215,241</u>	<u>16,482,181</u>	<u>2,733,060</u>
Noncurrent			
Long-term debt, due beyond one year	569,781	569,781	(0)
Compensated absences, due beyond one year	427,876	427,876	(0)
Lease liability	1,336,526	1,336,526	0
Net pension liability	2,696,347	2,696,347	-
Net OPEB liability (asset)	(4,717,393)	(4,717,393)	(0)
Deferred inflows - leases	108,815	108,815	0
Deferred inflows - Pension/OPEB	3,779,005	3,779,005	(0)
Total noncurrent liabilities	<u>4,200,957</u>	<u>4,200,957</u>	<u>(0)</u>
<b>Total liabilities and deferred inflows</b>	<u>23,416,198</u>	<u>20,683,139</u>	<u>2,733,060</u>
<b>NET POSITION</b>			
Net investment in capital assets	1,572,833	1,523,868	(48,965)
Unrestricted	6,048,576	5,818,527	(230,049)
<b>Total net position</b>	<u>\$ 7,621,409</u>	<u>\$ 7,342,395</u>	<u>\$ 279,014</u>

# MONROE CMH

## Statement of Activities

October 1, 2025 through February 28, 2026

	Mental Health YTD	Projected Annual Activities	Prior Year Total Activities	Over (Under)
<b>Operating revenue</b>				
Capitation:				
Medicaid	\$ 18,595,939	\$ 44,630,254	\$ 46,931,913	\$ (2,301,659)
Medicaid - Settlement	(1,732,053)	(4,156,927)	(5,731,822)	1,574,895
Healthy Michigan	1,128,036	2,707,286	3,675,123	(967,837)
Healthy Michigan - Settlement	53,439	128,254	-	128,254
CCBHC	7,195,378	17,268,907	11,825,695	5,443,212
CCBHC - Settlement	-	-	-	-
Behavior Health Home	79,555	190,932	221,263	(30,331)
State General Funds	720,827	1,729,985	1,539,237	190,748
State General Funds - Carryover	-	-	-	-
County appropriations	415,751	997,802	997,803	(1)
Charges for services	96,783	232,279	311,039	(78,760)
Other grants	455,070	1,092,168	1,749,598	(657,430)
Other revenue	231,856	556,454	2,235,413	(1,678,959)
<b>Total operating revenue</b>	<b>27,240,581</b>	<b>65,377,394</b>	<b>63,755,262</b>	<b>1,622,132</b>
<b>Operating expenses</b>				
Administration				
Salaries	953,240	2,287,776	2,212,960	74,816
Benefits	561,619	1,347,886	2,960,981	(1,613,096)
Other	1,137,066	2,728,958	2,881,611	(152,652)
Internal Services				
Salaries	3,286,722	7,888,133	7,591,964	296,169
Benefits	1,568,127	3,763,505	3,763,505	-
Other	1,352,145	3,245,148	2,833,873	411,275
Provider Network Services	17,301,719	41,524,126	36,465,357	5,058,769
Facility costs	317,544	762,106	870,405	(108,299)
Vehicle costs	27,424	65,818	137,968	(72,150)
Grant expenses	477,268	1,145,443	1,215,749	(70,305)
Room & Board	185,717	445,721	399,131	46,590
GASB 68 & 75 Adjustment	-	-	(4,984,520)	4,984,520
<b>Total operating expenses</b>	<b>27,168,591</b>	<b>65,204,618</b>	<b>56,348,983</b>	<b>8,855,635</b>
Change in net position	71,990	172,776	7,406,279	\$ (7,233,503)
<b>Net position, beginning of year</b>	<b>7,549,419</b>	<b>7,549,419</b>	<b>(63,884)</b>	
<b>Net position, end of year</b>	<b>\$ 7,621,409</b>	<b>\$ 7,722,195</b>	<b>\$ 7,342,395</b>	

# MONROE CMH

## Statement of Activities

Mental Health - Budget to Actual

October 1, 2025 through February 28, 2026

	Annual Budget	YTD Budget	YTD Actual	Over (Under) YTD Budget
<b>Operating revenue</b>				
Capitation:				
Medicaid	\$ 43,747,009	\$ 18,227,920	\$ 18,595,939	\$ 368,019
Medicaid - Settlement	(5,143,474)	(2,143,114)	(1,732,053)	411,061
Healthy Michigan	2,707,287	1,128,036	1,128,036	(0)
Healthy Michigan - Settlement	1,970,947	821,228	53,439	(767,789)
CCBHC	17,098,879	7,124,533	7,195,378	70,845
CCBHC - Settlement	-	-	-	-
Behavior Health Home	222,283	92,618	79,555	(13,063)
State General Funds	1,539,237	641,349	720,827	79,478
County appropriations	997,803	415,751	415,751	(0)
Charges for services	671,106	279,627	96,783	(182,844)
Other grants	1,481,957	617,482	455,070	(162,412)
Other revenue	553,551	230,646	231,856	1,210
<b>Total operating revenue</b>	<b>65,846,585</b>	<b>27,436,077</b>	<b>27,240,581</b>	<b>(195,496)</b>
<b>Operating expenses</b>				
Administration				
Salaries	2,479,811	1,033,254	953,240	(80,014)
Benefits	881,112	367,130	561,619	194,489
Other	3,015,951	1,256,646	1,137,066	(119,580)
Internal Services				
Salaries	9,698,628	4,041,095	3,286,722	(754,373)
Benefits	3,100,986	1,292,077	1,568,127	276,050
Other	3,495,052	1,456,272	1,352,145	(104,127)
Provider Network Services	40,082,573	16,701,072	17,301,719	600,647
Facility costs	1,241,616	517,340	317,544	(199,796)
Vehicle costs	126,648	52,770	27,424	(25,346)
Grant expenses	1,223,618	509,841	477,268	(32,573)
Other expenses	400,797	166,999	-	(166,999)
Room & Board	-	-	185,717	185,717
<b>Total operating expenses</b>	<b>65,746,792</b>	<b>27,394,497</b>	<b>27,168,591</b>	<b>(225,906)</b>
Change in net position	99,793	41,580	71,990	30,410
Net position, beginning of year	7,549,419	7,549,419	7,549,419	-
Net position, end of year	\$ 7,649,212	\$ 7,590,999	\$ 7,621,409	\$ 30,410

## INCOME STATEMENT BY FUND SOURCE

# MONROE CMH

## Fiscal 2026 Revenues and Expenses by Fund Source

October 2024 through February 2026

Medicaid	2026 Budget	YTD Budget	2026 Actual	Over (Under)
PIHP Revenue	\$ 43,747,009	\$ 18,227,920	\$ 18,595,939	\$ 368,019
PIHP Redirect to CCBHC	-	-	-	-
1st/3rd Party Revenue	3,704	1,543	-	(1,543)
Expense	\$ 38,607,239	16,086,350	16,863,886	777,536
<b>Revenue over/(under) expenses</b>	<b>\$ 5,143,474</b>	<b>\$ 2,143,114</b>	<b>\$ 1,732,053</b>	<b>\$ (411,061)</b>

Healthy Michigan	2026 Budget	YTD Budget	2026 Actual	Over (Under)
PIHP Revenue	\$ 2,707,287	\$ 1,128,036	\$ 1,128,036	\$ (0)
PIHP Redirect to CCBHC	-	-	-	-
1st/3rd Party Revenue	-	-	-	-
Expense	\$ 4,678,234	1,949,264	1,181,475	(767,789)
<b>Revenue over/(under) expenses</b>	<b>\$ (1,970,947)</b>	<b>\$ (821,228)</b>	<b>\$ (53,439)</b>	<b>\$ 767,789</b>

Total PIHP Sources	2026 Budget	YTD Budget	2026 Actual	Over (Under)
PIHP Revenue	\$ 46,454,296	\$ 19,355,957	\$ 19,723,975	\$ 368,018
1st/3rd Party Revenue	3,704	1,543	-	(1,543)
Expense	43,285,473	18,035,614	18,045,361	9,747
Retain as local in FY 25	-	-	-	-
<b>Revenue over/(under) expenses</b>	<b>\$ 3,172,527</b>	<b>\$ 1,321,886</b>	<b>\$ 1,678,614</b>	<b>\$ 356,728</b>

# MONROE CMH

## Fiscal 2026 Revenues and Expenses by Fund Source

October 2024 through February 2026

CCBHC Medicaid	2026 Budget	YTD Budget	2026 Actual	Over (Under)
PIHP Cap Revenue	\$ 14,481,285	\$ 6,033,869	\$ 5,903,834	\$ (130,035)
PIHP Supp Revenue	-	-	-	-
1st/3rd Party Revenue	1,246	519	223	(296)
Expense	12,683,676	5,284,865	4,504,605	(780,260)
<b>Revenue over/(under) expenses</b>	<b>\$ 1,798,855</b>	<b>\$ 749,523</b>	<b>\$ 1,399,452</b>	<b>\$ 649,929</b>

CCBHC Healthy Michigan	2026 Budget	YTD Budget	2026 Actual	Over (Under)
PIHP Cap Revenue	\$ 2,618,301	\$ 1,090,959	\$ 1,289,782	\$ 198,823
PIHP Supp Revenue	-	-	-	-
1st/3rd Party Revenue	-	-	1,525	1,525
Expense	3,132,588	1,305,245	1,099,706	(205,539)
<b>Revenue over/(under) expenses</b>	<b>\$ (514,287)</b>	<b>\$ (214,286)</b>	<b>\$ 191,601</b>	<b>\$ 405,887</b>

CCBHC NonMedicaid	2026 Budget	YTD Budget	2026 Actual	Over (Under)
State CCBHC Revenue	\$ 55,000	\$ 22,917	\$ -	\$ (22,917)
1st/3rd Party Revenue	-	-	-	-
Expense	2,607,096	1,086,290	1,145,874	59,584
Redirect from GF	2,552,096	1,063,373	1,145,874	82,501
<b>Revenue over/(under) expenses</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>

ALL CCBHC Combined	2026 Budget	YTD Budget	2026 Actual	Over (Under)
All CCBHC Revenue	\$ 17,154,586	\$ 7,147,744	\$ 7,193,616	\$ 45,871
1st/3rd Party Revenue	1,246	519	1,748	1,229
Expense	18,423,360	7,676,400	6,750,185	(926,215)
Redirect from GF	2,552,096	1,063,373	1,145,874	82,501
<b>Revenue over/(under) expenses</b>	<b>\$ 1,284,568</b>	<b>\$ 535,237</b>	<b>\$ 1,591,053</b>	<b>\$ 1,055,816</b>

# MONROE CMH

## Fiscal 2026 Revenues and Expenses by Fund Source

October 2024 through February 2026

State General Fund	2026 Budget	YTD Budget	2026 Actual	Over (Under)
Revenue	\$ 1,920,289	\$ 800,120	\$ 761,886	\$ (38,234)
Expense	2,821,975	1,175,823	1,227,010	51,187
Redirect to Other Programs	(2,552,096)	(1,063,373)	(1,351,175)	(287,802)
Redirect from Other Programs	3,453,782	1,439,076	1,816,299	377,223
<b>Revenue over/(under) expenses</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>

All Other Grants/Local	2026 Budget	YTD Budget	2026 Actual	Over (Under)
Revenue	\$ 3,757,530	\$ 1,565,637	\$ 8,224,274	6,658,636
Expense	1,485,359	618,900	6,564,860	5,945,960
Redirects	(3,453,782)	(1,439,076)	(1,610,998)	(171,922)
<b>Revenue over/(under) expenses</b>	<b>\$ (1,181,612)</b>	<b>\$ (492,338)</b>	<b>\$ 48,416</b>	<b>\$ 540,754</b>

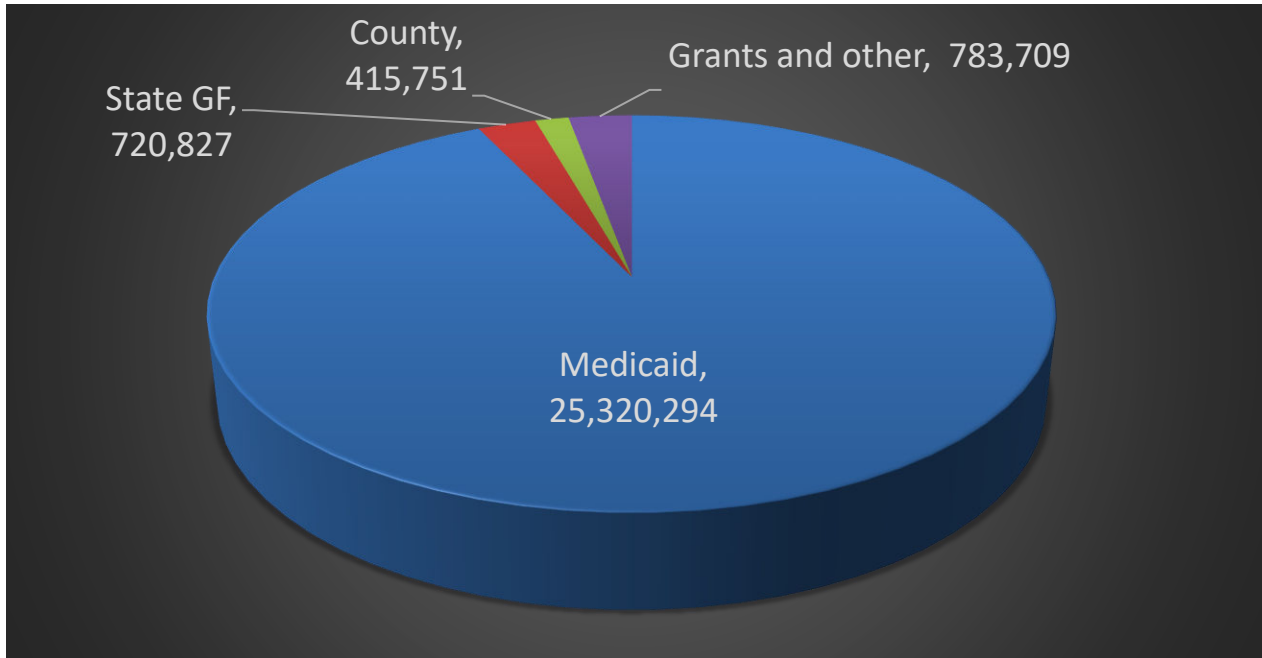
## TRENDS AND PAYMENTS

# MONROE CMH

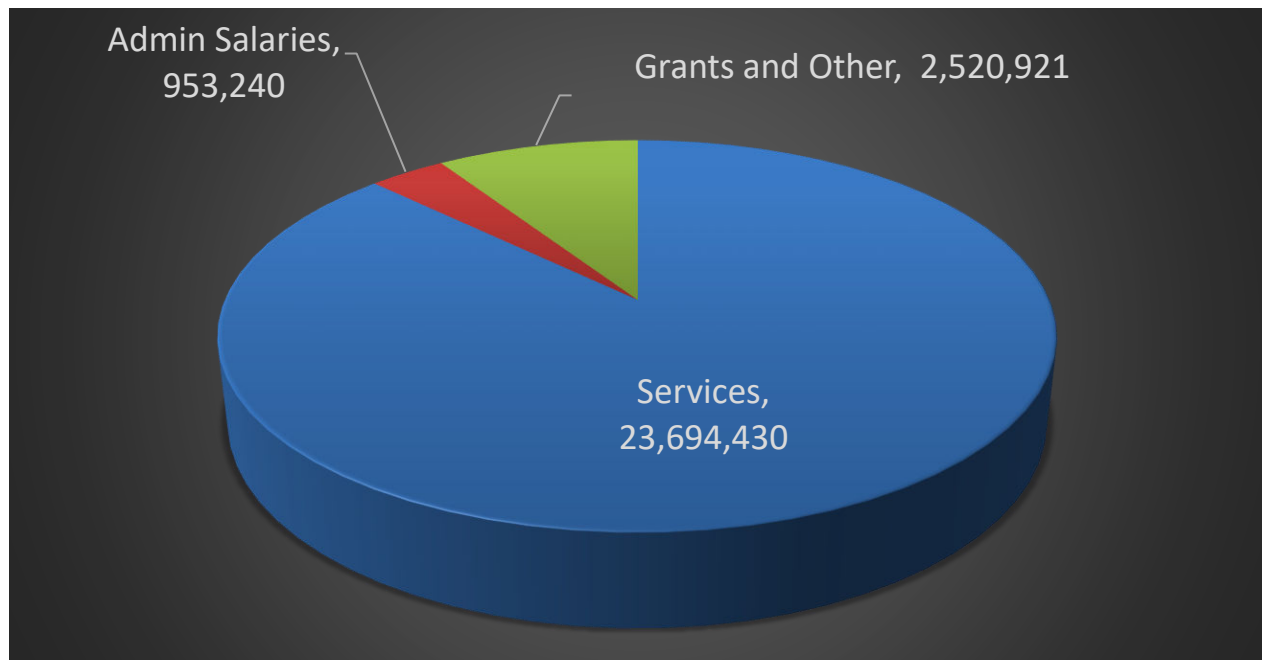
## February 2026 Trends

### Sources and Uses

#### Revenues by Source



#### Expenditures by Category



# Monroe CMHA

## Payment Summary Report

For the Month of February 2026

Amount

Vendor Name	Total
8X8 INC.	\$ 4,735.65
A Heart That Cares, LLC	54,248.34
ABA INSIGHT, LLC	52,673.04
ABUTILON CO INC	41.00
ACCIDENT FUND INSURANCE COMPANY OF AMERICA	5,258.80
ADULT LEARNING SYSTEM, INC	37,584.13
ADVANCED THERAPEUTIC SOLUTIONS, LLC	479.78
AFLAC	2,169.72
AFSCME UNION / LOCAL 2529	2,399.35
APPLIED INNOVATION	979.16
ARA FAMILY HOLDINGS, LLC	2,411.75
ARKAY, INC	3,841.75
BBH VENTURES, LLC	5,076.22
BCA OF DETROIT, LLC	55,502.72
BEACON SPECIALIZED LIVING SERVICES, INC.	32,290.00
BELLE TIRE DISTRIBUTORS	681.47
BESTCO BENEFIT PLANS, LLC	27,296.35
BLUENET	3,030.00
CENTRIA HEALTHCARE, LLC	15,615.00
CHARTER COMMUNICATIONS	278.93
CHITTER CHATTER PC	71,400.13
CHOICES W/SELF DETERMINATION, LLC	4,267.20
CHS GROUP, LLC	165,948.28
CINTAS CORP - 306/K11	1,384.66
CINTAS FIRE 636525	679.93
CITY OF MONROE	695.53
COMMUNITY LIVING NETWORK	42,817.52
CONTRACT SERVICE GROUP	1,392.00
COUNTY OF WASHTENAW, MICHIGAN	22,653.64
CREATIVE REFRESHMENTS, INC.	1,071.00
Culligan of Ida	94.00

# Monroe CMHA

## Payment Summary Report

For the Month of February 2026

Amount

Vendor Name	Total
DELTA DENTAL PLAN OF MICHIGAN	9,743.17
DYKEMA GOSSETT, PLLC	6,500.00
EISENHOWER CENTER	155,010.00
ELITE AFC, LLC	9,720.00
ENFIELD VILLAGE CONDOMINIUM	197.00
ERICA MERCHANT	25.00
EVEREST, INC.	49,696.00
EXPERT ON THE MIND LLC	39,010.00
FORESIGHT GROUP	887.90
FRAME'S PEST CONTROL, INC.	175.09
FRANCES JACKSON, LLC	530.55
FRIENDS WHO CARE, INC.	12,611.10
FUNKYBONES BBQ	1,130.00
GOODWILL INDUSTRIES OF SE MICH, INC	63,284.76
GORDON FOOD SERVICE	45.08
GOVCONNECTION, INC	18,824.13
GUARDIANTRAC, LLC	195,897.41
GUTTERMAN, PAUL Y.	12,825.00
HAVENWYCK HOSPITAL	31,500.00
HAVENWYCK HOSPITAL-CEDAR CREEK	1,086.37
HELP AT HOME, LLC	8,153.40
HENRY FORD WYANDOTTE HOSPITAL	4,347.00
HFHS - ACADIA JOINT VENTURE, LLC DBA HENRY FORD HEALTH BEHAVIORAL HEALTH	7,600.00
HILLSDALE COMMUNITY HEALTH CENTER	4,800.00
HOME - COMMUNITY SUPPORTED LIVING ARRANGEMENTS	4,159.25
IBM CORPORATION	570.00
ILLUMINATE ABA SERVICES LLC	7,897.50
IRIS TELEHEALTH MEDICAL GROUP, PA	29,127.00
IVYREHAB MICHIGAN, LLC	13,821.00
JACKSON AND COKER LOCUMTENEMS, LLC	18,496.84
JASWANT S BAGGA	25,460.00

# Monroe CMHA

## Payment Summary Report

For the Month of February 2026

Amount

Vendor Name	Total
JENNIFER DURELL	75.75
JOAN M. CANNING	90.49
JOHN BURKARDT	135.23
JOHN M. CULLEN	116.10
JOSEPH BATES DBA THE ABILITY HUB LLC	52,267.32
JULIAN BURRIS	25.00
KENNETH R PAPHENHAGEN	132.20
KIMBERLY S. SANDERLIN	1,000.00
KONICA MINOLTA BUSINESS SOLUTIONS USA INC.	240.19
LAMOUR PRINTING CO.	240.00
LASCALA IT SOLUTIONS, INC	2,443.50
LAURA NIDA	25.00
LEGAL SHIELD	318.94
LIFE ENRICHMENT ACADEMY, INC.	15,380.61
LIVINGSTON COUNTY COMMUNITY MENTAL HEALTH AUTHORITY	48,702.96
LOCUMTENENS.COM	57,261.10
LOUIS BALOGH	1,730.60
MACOMB RESIDENTIAL OPPORTUNITIES, INC	366,547.65
MASTROFRANCESCO, A.F.C.	360,372.68
MCLAUGHLIN PROPERTIES LLC	12,526.89
MICHAEL HUMPHRIES	47.40
MICHIGAN BH JV LLC	62,685.53
MICHIGAN GAS UTILITIES	6,514.01
MIDWEST FIBER HOLDINGS LP	1,550.00
MONROE CENTER, LLC.	6,250.00
MONROE CNTY MUNICIPAL BLDG AUTHORITY	4,147.29
MONROE COUNTY RETIREMENT SYSTEM	110,061.25
MONROE FLORIST	94.95
MONROE URGENT CARE	135.00
NAOMI REBECCA STONER	60.00
NEW DIRECTIONS PEER RECOVERY CENTER	10,700.00

# Monroe CMHA

## Payment Summary Report

For the Month of February 2026

Amount

Vendor Name	Total
O'REILLY AUTO PARTS	783.48
PAN AMERICAN LANGUAGES & SERVICES, INC.	150.00
PANCONI'S AUTO, LLC	2,810.62
PETER CHANG ENTERPRISES DBA PCE SYSTEMS	53.71
PHC OF MI, INC	38,609.55
PHILLIP ARCHER, MD	8,388.00
PHOENIX PERFORMANCE PARTNERS LLC	2,750.00
PINE REST CHRISTIAN MENTAL HEALTH SERVICES	11,368.00
PITNEY BOWES	877.14
PROGRESSIVE RESIDENTIAL SERVICES	344,553.23
PROMEDICA MONROE REGIONAL HOSPITAL	90,335.00
PURCHASE POWER / PITNEY BOWES	3,094.58
QUANTUMLINK COMMUNICATIONS	61.74
R LAMAR FREDERICK	118.00
REBECCA S CURLEY	97.70
REDA D. BINIECKI	80.30
REPUBLIC SERVICES #259	2,092.97
RESIDENTIAL OPPORTUNITIES, INC	10,898.37
ROSLUND PRESTAGE & COMPANY PC	9,287.50
RUNYON'S FURNITURE & FLOOR LLCcCOVERING	1,515.81
SABRINA R. CORBIN	216,226.15
SAFE IN PLACE ACCESSIBILITY	20,550.00
SHAMROCK HOLDINGS LLC	441.00
SIEB PLUMBING & HEATING, INC.	930.18
SNOW CHIU WU	2,970.00
ST. JOSEPH MERCY HOSPITAL DBA TRINITY HEALTH - MICHIGAN	11,095.15
ST. PIERRE ACE HARDWARE INC.	389.20
STATE OF MICHIGAN / MDCH	15,724.95
SUSAN ELIZABETH FORTNEY	236.00
SVRC INDUSTRIES INC.	131.08
T MOBILE USA, INC.	3,179.45

# Monroe CMHA

## Payment Summary Report

For the Month of February 2026

Amount

Vendor Name	Total
TIMOTHY ALLEN LASSEY	25.00
UNIFIRST MANUFACTURING CORP	828.62
VELLOHEALTH INC	10,500.00
VITAL RECORDS HOLDING	120.60
WOLVERINE INVESTMENT PROPERTIES, LLC	7,033.32
YOUNG MEN'S CHRISTIAN ASSOCIATION OF MONROE MICH	986.47
ZANE A GAGNE	7,250.00
<b>Grand Total</b>	<b>\$ 3,300,548.11</b>

# Monroe County Mental Health Authority

## VelloHealth Pilot Summary

### Background

Last year, MCMHA engaged in a six-month pilot of the VelloHealth app. The app is designed specifically for community outreach teams who work in the field. It complements an agency's Electronic Health Record (EHR) by providing real-time mobile access, safety tools, visit management, and community-based documentation. Its purpose is to help teams be safer, more coordinated, and more efficient while working outside the four walls of the agency.

### The Compliance Challenge

Community-based case managers carry many compliance requirements — including a 50% face-to-face time mandate, 24-hour documentation deadlines, IPoS maintenance, and periodic reviews. VelloHealth is designed to support field teams and supervisors simultaneously, enabling both compliance and quality of care without sacrificing one for the other.

### Pilot Results: October 2025 – March 2026

The pilot launched with Monroe's ACT Team in October 2025 and expanded to two additional teams over the following five months. Results across both financial and adoption dimensions have been strong.

#### Financial and Clinical Impact: Date of Service to Signature

Monroe's analytics team conducted an independent analysis measuring date of service to signature — how long it took staff to sign billable progress notes — comparing March 2025 to March 2026, separated by Vello users and non-users.

<b>6.97 → 1.52</b> <b>Days to Sign — Vello Users</b> March 2025 → March 2026 (↓ 5.45 days)	<b>2.09 → 1.10</b> <b>Days to Sign — Non-Users</b> March 2025 → March 2026 (↓ 0.99 days)	<b>↓ 5.45 days</b> <b>Greater Improvement — Vello Users</b> vs. non-users over same period
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Vello users reduced their average signing time by 5.45 days — more than five times the improvement seen among non-users over the same period. Stephanie Woodruff, Monroe's Data Analytics Manager, concluded that VelloHealth was a meaningful driver of the change, complementing broader organizational improvements that benefited all staff.

For an agency operating partially on a fee-for-service model, this compression in date of service to signature directly accelerates the revenue cycle.

## Platform Adoption

VelloHealth was deployed in a phased rollout across three clinical teams. All three are active, and March 2026 marked a significant inflection point in total platform activity.

Team	Go-Live Date	March 2026 Visits
ACT Team	October 2025	114
Adult MI Team	Late November 2025	66
Youth & Family Teams	Early March 2026	214
<b>Total</b>		<b>394</b>

<p><b>4.75x</b></p> <p>Visit Growth, Feb → Mar 2026</p> <p>Total completed visits</p>	<p><b>214</b></p> <p>Youth &amp; Family Visits</p> <p>First 26 days after go-live</p>	<p><b>&gt;80%</b></p> <p>Community-Based Visits</p> <p>March 2026 — documented in the field</p>
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More than 80% of documented visits in March were classified as Community Based — validating the core purpose of the platform: enabling team members to document encounters in the field rather than returning to the office.

## Looking Ahead

Based on the pilot results, Monroe and VelloHealth are aligned on the following priorities:

Priority	Description
<b>Track Same-Day Signing Rate</b>	Establish a baseline same-day signing percentage as an ongoing KPI alongside date of service to signature.
<b>Expand ACT as Mentors</b>	ACT team members, as the longest-tenured Vello users, are well-positioned to support onboarding for newer teams.
<b>Monitor Adult MI Momentum</b>	Sustain the breakout growth seen in March with continued coaching through the April–May period.
<b>Youth &amp; Family Case Study</b>	Document the rapid adoption pattern of the Youth & Family Teams as a model for future rollouts.



**MCMHA Finance Board Action Request**  
*Service Contract(s) and Amendments*

Wednesday, April 22, 2026

**Action Requested:** Consideration to approve Mental Health Service Contract(s) / Amendments as presented:

PROVIDER	CONTRACT TERM	SERVICE DESCRIPTION	FY2022-2024 RATE / UNIT		FY2024-2026 RATE / UNIT		ADDITIONAL INFORMATION
<b>Hospitals</b>							
Southeast Michigan Surgical Hospital	5/1/26-9/30/26	Inpatient Psychiatric Hospitalization			\$1,015.00	Per diem	New inpatient psychiatric hospital in Flint.
<b>Community Living Supports (CLS) / Supported Employment / Respite</b>							
Livingston County CMH External MER	4/1/26-3/31/27	Personal Emergency Response System (PERS) -Installation and testing	\$1,924.30	Encounter	\$1,821.21	Encounter	Contract renewal.
		Personal Emergency Response System (PERS) - Monthly service fee	\$4,058.58	Encounter	\$4,059.49	Encounter	
<b>Autism / Waiver Services</b>							
Chitter Chatter	5/1/25-9/30/26	Caregiver Training				Initial 30 minutes	Caregiver training in strategies and techniques to facilitate the patient's functional performance in the home or community.
		Caregiver Training				Each additional 15 minutes	
Gateway Pediatric Therapy	05/01/26-9/30/26	Behavior treatment plan review			\$160.13	Encounter	Addition of a code to a current agreement.



**MCMHA Finance Board Action Request**  
*Administrative Contracts(s)*

Wednesday, April 22, 2026

**Action Requested** : Consideration to approve Mental Health Administrative Contract(s) / Amendments as presented:

CONTRACTOR	CONTRACT TERM	DEPARTMENT	SERVICE DESCRIPTION	BUDGET	ADDITIONAL INFORMATION
VelloHealth	4/1/26-9/30/26	ACT, Adult MI, and Child and Family	Mobile app that supports every aspect of community-based care delivery.	\$10,000 per month for 6 months	We are currently at 52 users.  Due to delays in implementation, we do not yet have sufficient data to make an informed decision about moving forward. We are requesting an additional six months to gather meaningful data in order to make an educated decision regarding this product.

# Policy Governance® Bootcamp

## Location: Ann Arbor, Michigan

Hosted and facilitated by Sue Radwan, MEd, CAE, SMP. GSP Fellow

How does your board add value to your organization? If you are going to spend your valuable time serving on a board, wouldn't you want to see that your investment makes a difference?

Policy Governance® (PG) is a model for Boards of Directors that positions the board in a differentiated role to become a critical source of leadership in the organization. Isn't that why we volunteer to serve on non-profit boards...because we want to make a difference in our world?

This event is a two full day event focused on a systems approach to governing that engages the board in strategic relationships and generative dialogue.

During the session, you will learn:

- ✓ The essential elements and concepts that are *critical* to understanding a systems approach to governing
- ✓ The important concepts that contribute to why the system works
- ✓ How elements of a systems framework compare with other methods of governance
- ✓ How the 10 principles of PG change how governing is done
- ✓ What the benefits and value are of adopting a governing framework that incorporates a system of accountability
- ✓ Practical tips for the Board to apply in approaching Policy Governance activities

The content and approach for this PG Bootcamp was developed by Eric Craymer and Sue Radwan, co-authors of **Governing by Principles: An Approach to Unleash the Power of Policy Governance**, © 2020, Leading Edge Press.

We have discovered that when people understand the lens of systems-thinking and the governing theory that grew out of it, there is huge value. AND when you can talk about how the ten principles are interpreted in different organizational contexts with other participants, you gain deeper insight and a new level of governance understanding.



Please let us know if you have any specific food allergies or requirements that might influence our food menu. We can accommodate gluten free, vegan, and specific food allergies if we know in advance. Please email your food needs to: [susan.radwan@policygovernanceconsulting.com](mailto:susan.radwan@policygovernanceconsulting.com)

**Location: Hyatt Place Ann Arbor**  
3223 S. State St, Ann Arbor, Michigan

**Date: Thursday-Friday, May 7-8, 2026**  
*This session is limited to 25 participants*

**The overall schedule for both days will be:**

7:30 Breakfast  
8:00 Session begins  
9:45-10 Morning Break  
10:30 Session continues  
12-1 pm Group Lunch  
Session continues  
2:45-3:00 Afternoon break  
3:00-5:00 Session continues  
Day 2 Session ends at 3:30



### PG Bootcamp Registration Fee

(includes breakfast, lunch and Governing By Principles book)

Early bird: **\$850** before March 1

Regular rate: **\$900** between March 1-April 15

Last minute rate: **\$950** after April 15

### Hotel Room Rate: \$179 per night

To reserve a room online, use this link:

[https://www.hyatt.com/shop/rooms/dtwa?checkinDate=2026-05-06&checkoutDate=2026-05-08&rooms=1&adults=1&kids=0&corp\\_id=G-PLY8&accessibilityCheck=false](https://www.hyatt.com/shop/rooms/dtwa?checkinDate=2026-05-06&checkoutDate=2026-05-08&rooms=1&adults=1&kids=0&corp_id=G-PLY8&accessibilityCheck=false)

If you prefer to call to reserve, dial 734-205-1234 and push 1 for reservations and reference G-BOOT as the code for booking.

### Cancellation Policy:

**Registrations are transferable to individuals inside your organization.**

- Transfers are available (limited to one time).
- Full refund (less Paypal fee) if cancelled 31+ days before the scheduled event.
- 50% refund if cancelled 16-30 days before.
- No refund if cancelled 15 or less days prior to the scheduled event or a no show.
- If we cancel due to COVID flare, there is no penalty, but registration transfer is encouraged.
- Transfers to a future event are limited to one transfer.

**To register:** Register and pay online at <http://www.PGbootcamp.net.event>

**OR** send your **commitment to attend** to

[susan.radwan@policygovernanceconsulting.com](mailto:susan.radwan@policygovernanceconsulting.com).

You can send your registration fee in advance to  
302 E Jefferson, Grand Ledge, MI 48837



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