



**BOARD OF DIRECTORS REGULAR MEETING MINUTES
April 22, 2026**

Present: John Burkardt, Vice Chairperson; Becca Curley, Secretary; Rob Calhoon; Reda Biniecki; Henry Lievens; Doug Stevens; Naomi Stoner; Juanita Roscoe; John Cullen; LaMar Frederick; and Joan Canning

Excused: Rebecca Pasko, Chairperson

Absent: N/A

Staff: Lisa Graham

Guests: 12 guests were present.

I. CALL TO ORDER

The Board Vice Chair, John Burkardt, called the meeting to order at 6:00 p.m.

II. ROLL CALL

Roll Call confirmed a quorum existed.

III. PLEDGE OF ALLEGIANCE

The Pledge of Allegiance was led by John Burkardt.

IV. CONSIDERATION TO ADOPT THE DRAFT AGENDA AS PRESENTED

The items in the Board Packet were as presented on the agenda. John Burkardt requested to move Item X d. Appointment of Dawn Pratt as the Nominating Committee to Item XII d. John Burkardt asked if there were any objections to the agenda, hearing none, the amended agenda was approved by unanimous consent.

V. CONSIDERATION TO APPROVE THE MINUTES FROM THE MARCH 25, 2026 BOARD MEETING AND WAIVE THE READING THEREOF

The March 25, 2026 Board Meeting minutes were as presented in the Board Packet. John Burkardt asked if there were any changes to minutes. Hearing no changes, the March 25, 2026 Board Meeting minutes were approved by unanimous consent.

VI. PUBLIC COMMENTS

There were no public comments.

VII. ITEMS FROM THE BOARD CHAIR

- a. Introduction of New Board Members – John Burkardt introduced and welcomed Rob Calhoon, Juanita Roscoe, and Doug Stevens to the Board of Directors.

b. Board Training and Conference

- i. Anyone interested in attending the Governance Boot Camp May 7th & 8th, which is an expanded version of the Saturday Board Workshop with Susan Radwan, please see Dawn Pratt following the meeting to discuss details.
 - ii. The CMHAM Spring Conference in Traverse City is scheduled for June 8th, 9th, and 10th. Dawn Pratt will, or has, sent out an email with details. Please look for that if you're interested in attending.
- c. Reminder - John Burkardt reminded the Board that if you have questions for presenters that they may be asked during their presentation, it is relevant to what they are currently reporting on and not jumping ahead in their presentation. Please raise your hand and address the Chair with any questions you may have. John Burkardt also reminded the presenters that the Chair will ask for questions after their presentations are finished.
- d. Nominating Committee
- i. John Burkardt appointed Dawn Pratt as the Nominating Committee. John Burkardt asked if there were any objections, hearing none, Dawn Pratt was appointed as the Nominating Committee by unanimous consent.

VIII. ITEMS FROM THE CHIEF EXECUTIVE OFFICER

Lisa Graham presented the CEO Report highlighting: Jail-Based Medication Assisted Treatment Program (Jail-Base MAT); MiPLAN; Strategic Planning; Step Into March; NAMI Honors Banquet; Professional Development Day; and Upcoming Community Events. The CEO Report was included in the packet for review.

IX. RELATIONSHIP WITH THE REGION, COUNTY, AND OTHERS

- a. Regional PIHP Board Meeting Minutes – April 8, 2026 minutes were included in the packet.
- b. CMHAM Policy and Legislation Committee Report – No report for April.

X. BOARD COMMITTEES

a. Chair Reports

- i. Business Operations – LaMar Frederick commented that the minutes reflect what occurred. The committee is working on Board Governance financial policies and making amendments where necessary. When we finish those they will be recommended to the Bylaws & Policy Committee.
- ii. Bylaws & Policy – Becca Curley commented that the committee continues to review the Bylaws and Governance Policy Manual. The committee continues to make progress with the assistance of Dr. Jackson.
 1. John Cullen commented on the definition of an electronic meeting. Dr. Jackson is researching the definition of an electronic meeting against the Open Meetings Act and if there are any option for the MCMHA Board and Board Committees and will report back to the committee. The Bylaws Committee will add language on electronic meetings to the Bylaws and/or Governance Policy Manual.
- iii. Executive – Lisa Graham commented that the minutes were included in the packet for review.
- iv. Performance Evaluation – Lisa Graham commented that the minutes were included in the packet for review.

b. **Ends Ad-Hoc Committee**

i. **Consideration to Create an Ends Ad-Hoc Committee with Five Members and Include the Board Chair as Ex-Officio for the Purpose of Developing the Board Governance Ends Policies and for the Committee to Meet Until their Task is Complete.**

1. Becca Curley moved; Naomi Stoner supported. No debate followed. John Burkardt asked if there were any objections to create an Ends Ad-Hoc Committee. Hearing no objections, the Board approved the creation of the Ends Ad-Hoc Committee, to include five members and the Board Chair as Ex-Officio for the purpose of developing the Board Governance Ends Policies and for the committee to meet until their task is complete by unanimous consent.

c. Appointment of John Cullen, Joan Canning; LaMar Frederick; Becca Curley; and Rob Calhoon to the Ends Ad-Hoc Committee

- i. Naomi Stoner moved; Joan Canning supported. No debate followed. John Burkardt asked if there were any objections in the appointment of members to the Ends Ad-Hoc Committee. Hearing no objections, John Cullen; Joan Canning; LaMar Frederick; Becca Curley; and Rob Calhoon are appointed to the Ends Ad-Hoc Committee by unanimous consent.

XI. **PRESENTATIONS**

a. **FY2026 1st Quarter Operations Report** – The Operations Report was provided in the Board Packet for review. Bridgitte Gates presented the Operations Report highlighting priorities under the Strategic Plan.

- i. **Social Media Posts** – The employee E-news is being read by 90% of employees; highest performing posts have been for staff recognition; community partnerships; and short form videos; and very high views for Lisa Grahams short videos.
- ii. **Annual Report** – The FY2025 Annual Report has been posted to the agency website and Facebook Page for review.
- iii. **Community Outreach** – Lisa Graham presented a Service Overview to Monroe Center for Aging; Disability Network Grand Opening; Monroe County ISD Resource Fair; Celebrate Children; Bedford Business Fair; Women’s Conference; and CEO Coffee Hour at Panera Bread.
- iv. **Future Scheduled Events** – Mental Health Fun Day, May 30, 2026 from 11am-2pm at 2.42 Community Church and Monroe County Fair booth August 2, 2026 through August 8, 2026.
- v. **Grievances** – 2nd quarter grievances were presented.
- vi. **Pulse for Good** – Kiosk data was presented. A total of 25 responses were received in January, 25 responses in February, and 34 responses in March. The main lobby, prescriber hallway continues to receive over 4 stars out of five, and the Behavioral Health Urgent Care (BHUC) continues to receive over 4.5 stars out of five. Comments included: Would like to see a big bin of slime and stuff to make slime, a gumball machine; Staff is great and wish we had fidgets and handed out Pokémon cards; Very nice people, it's great, I love this place, and three requests for a traveling/visiting nurse.
- vii. **1st Quarter Provider Report** – Staff retention is at 93%; training compliance is at 97%, and increase from 4th quarter; providers greatest challenge remains to be between retention and recruitment with their greatest success also being in retention and recruitment; daily attendance at the Drop-In Center is averaging 6 people.

b. **FY2026 1st Quarter Consumer Advisory Council (CAC Report)** – Sarah Klawitter provided a brief overview of the Consumer Advisory Council, their mission, members, when meetings occur, and presented on guest speaking events; community events – Mental Health Fun Day and Monroe County Fair; the 2026 Regional CAC Picnic and Annual Training; and 2026 Walk-a-Mile Rally in Lansing.

- c. **MDHHS Behavioral Health Quality Transformation Metrics** – For many years, MDHHS used Michigan’s Mission Based Performance Indicator System (MMBPIS) to assess quality and performance. In October 2023, MDHHS began a comprehensive review of the existing quality program with the goal of developing and implementing a new program closely aligned with current state and national requirements.

Three-Year Rollout Timeline:

Year One – FY2025: MMBPIS indicators continued to be reported to the PIHP/MDHHS. MDHHS began providing Year 1 measures and benchmarks from the CMS Core Set of Behavioral Health Measures.

Year Two – FY2026: Transition year where MDHHS rolled out Year 2 measures and phased out all MMBPIS indicators except Indicator 2A for consumers receiving non-CCBHC services. The PIHP created a new report dashboard and workgroup to monitor the new measures and benchmarks. MDHHS does not require corrective action at this time, but the PIHP implemented a mock corrective action process in preparation.

Year Three – FY2027: MDHHS will retire all MMBPIS indicators and roll out Year 3 measures that focus on patient experience and Home and Community Based Services (HCBS).

Included in the Board Packet was an attachment to the MDHHS Behavioral Health Quality Transformation Metrics Executive Summary of what new indicators the state is looking at and the benchmarks they set. Lisa Graham is reviewing these in a regional committee. Moving forward Lisa will be reporting on the new indicators.

d. **Finance Report**

- i. Richard Carpenter presented the February Financial Report and provided monthly highlights:
 1. Statement of Position: Cash in the bank is \$19,635,304.
 2. Estimated surplus (due back to the PIHP) is \$1,678,614.
 3. Estimated surplus from CCBHC Medicaid Operations is \$1,291,053.
 4. Estimated deficit from CCBHC non-Medicaid operations \$1,145,874.
 5. Estimated deficit from other General Fund spend is \$465,124.
 6. Total estimated fund balance addition is \$48,416.
- ii. When you look at the region and statewide, we see our eligibles continue to drop each month. Through February, we are still getting enough revenue from the PIHP.
- iii. LaMar Frederick asked how funds are protected and requested Richard Carpenter to provide an overview for the Board at the May Board Meeting.
 1. Richard Carpenter commented that when Rehmann joined MCMHA, we talked about FCID and made the recommendation to use JP Morgan Chase. If they go out of business then all of the state of Michigan’s money is not covered. We do a cash flow analysis. Richard will provide an overview in May.

- e. **VelloHealth App Report** – Last year, MCMHA engaged in a six-month pilot of the VelloHealth app. The app is designed specifically for community outreach teams who work in the field. It complements an agency’s Electronic Health Record (EHR) by providing real-time mobile access, safety tools, visit management, and community-based documentation. Its purpose is to help teams be safer, more coordinated, and more efficient while working outside the four walls of the agency. Jim Brown presented the financial and clinical impact (date of service to signature) where VelloHealth users reduced their average signing time by 5.45 days – more than five times the improvement seen among non-users over the same 6-month pilot period. For an agency operating partially on a fee-for-service model, the compression in date of service to signature directly accelerates the revenue cycle. Based on the pilot results, MCMHA and VelloHealth are aligned on the following priorities: track same day signing rate; expand ACT as mentors; monitor Adult MI momentum; and Youth & Family case study. Due to delays in implementation of the pilot, we do not yet have sufficient data to make an informed decision about moving forward. The request for the Board is to consider an additional six-month pilot to gather meaningful data in order to make an educated decision regarding the app. The VelloHealth Contract is included in the Administrative Contracts for Board consideration.

XII. UNFINISHED BUSINESS

- a. No unfinished business for March.

XIII. NEW BUSINESS

- a. Service Contracts were presented by Alicia Riggs
 - i. **Consideration to Approve the Service Contracts as Presented**

LaMar Frederick moved; Reda Biniiecki supported. No debate followed. John Burkardt asked if there were any objections to approve the Service Contracts. Hearing no objections, the Board approved the Service Contracts as presented by a unanimous vote.

- b. Administrative Contracts were presented by Alicia Riggs
 - i. **Consideration to Approve the Administrative Contracts as Presented**

Joan Canning moved; LaMar Frederick supported. No debate followed. John Burkardt asked if there were any objections to approve the Administrative Contracts. Hearing no objections, the Board approved the Administrative Contracts as presented by a unanimous vote.

- c. Governance Policy Bootcamp
 - i. **Consideration to Approve up to Three Board Members to Attend the Governance Policy Bootcamp on May 7, 2026 and May 8, 2026 in Ann Arbor, Michigan**

Becca Curley moved; Naomi Stoner supported. No debate followed. John Burkardt asked if there were any objections to send up to three board members to the Governance Policy Bootcamp. Hearing no objections, the Board approved up to three board members to attend the Governance Policy Bootcamp on May 7th 2026 and May 8th 2026 in Ann Arbor, Michigan by a unanimous vote.

XIV. PUBLIC COMMENTS

There were no public comments.

XV. BOARD MEMBER ANNOUNCEMENTS

Joan Canning welcomed the new board members and thanked Richard Carpenter for explaining the financials for the new members.

Doug Stevens thanked the Board for their kindness; you've showed us we have a lot to learn.

LaMar Frederick commented on a personal note that one month ago he lost his wife and the outpour from the Board and agency staff has been much appreciated. We were together for 63 years. Thank you to each and every one of you for your kind words and support.

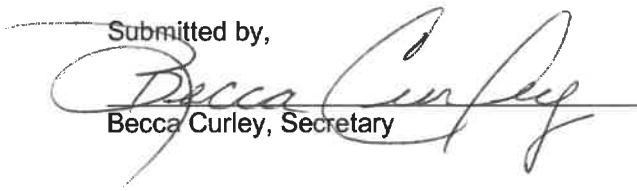
John Cullen welcomed the new board members.

John Burkardt commented that once I have a new phone number I will give that to Dawn Pratt to distribute. As a reminder, the next Board Meeting is on May 27, 2026 at 6:00pm.

XVI. ADJOURNMENT

John Burkardt adjourned the meeting at 7:23pm.

Submitted by,


Becca Curley, Secretary

LG/dp
4/23/26